

1 In-Network

You need to visit providers that are part of the UnitedHealthcare Network (UHC).

You can search online at:

- [UHC Network Search](#)



2 Urgent Care/ Walk-in Clinic

Your best option for seeking medical care is from a walk-in clinic or urgent care center. You will pay less out of pocket and they require no appointments.



3 Emergency Room

The Emergency Room (ER) is only to be used in real emergencies!

You will pay more out of pocket when you visit the Emergency Room, so please try to seek medical care from other places first.



4 Claims

It is your responsibility to make sure your claims are paid!

Please complete a claim form and submit that to the claims team for each new condition you seek medical care for.



5 Student Zone

You can find more information about your insurance plan, how to seek treatment and tracking your claims online in your Student Zone.

Please refer to your welcome email or insurance ID card for your specific Student Zone link.



If you have any questions about locating a provider or checking on the status of a claim, please contact IMG at:
USA Toll Free (855) 731-9445
Direct +1 (317) 927-6806
CustomerCare@IMGlobal.com